

Congratulations!

With your purchase of SERVO-DRIVE, you have chosen one of many innovative products from Blum! In keeping with Blum's commitment to quality, integrity and expert workmanship, SERVO-DRIVE meets Blum's high-quality standards.

Limited warranty

Blum Inc. (Blum), warrants the function of SERVO-DRIVE power supplies and drive units for a period of 60 months (5 years) from the date of delivery. This warranty is strictly limited to SERVO-DRIVE power supplies and drive units made for Blum SERVO-DRIVE products.

Because Blum cannot control the quality of products sold by unauthorized sellers, this warranty applies only to products that were purchased from a Blum authorized seller in the United States, unless otherwise prohibited by law. Blum reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites.

There are no warranties which extend beyond those stated herein. ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY.

Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Blum warrants SERVO-DRIVE power supplies and drive units against defects in materials and workmanship, provided that the assembly, installation and set-up of SERVO-DRIVE was conducted in accordance with the SERVO-DRIVE Installation Instructions by individuals trained and qualified in the proper installation of Blum SERVO-DRIVE products. Also, the components must be used in accordance with the SERVO-DRIVE User Manual intended use as set forth therein.

For all other SERVO-DRIVE components, the standard Blum limited warranty will cover them to the extent described therein.

Blum will send replacement parts, free of charge, to replace any defective component subject to this limited warranty. If the defective part has been discontinued, Blum reserves the right to replace the defective product with a comparable product currently manufactured. There is no guarantee of full interchangeability offered and the warranty does not apply to a discontinued product if, at Blum's discretion, a comparable product is not available. This warranty is limited to the original consumer purchaser in the United States and is non-transferable to any other person or entity. All requests for warranty replacements must be made through Blum directly.

Purchasers who wish to make a warranty claim based upon a SERVO-DRIVE product defect should either fill out Blum's contact form or mail the defective part to Blum at the following address:

Blum Inc.
7733 Old Plank Road
Stanley, NC 28164
Attn: Warranty Dept.

Please include the following information when making a claim:

- Your name, return address, phone number and email address for order and shipping confirmations.
- Quantity of replacements needed.
- If contacting Blum by mail, a description of the problem you are experiencing. If contacting Blum by online form, a picture of the white label on the drive unit and/or the power supply and a video showing the issue you are experiencing.
- The batch number of the defective part(s) and the details of the installation of the SERVO-DRIVE product for which a replacement has been requested.
- Proof of purchase from an authorized seller, including where and when you purchased the SERVO-DRIVE product.

In the case of a warranty claim, Blum has the right to request that all defective parts be returned to Blum for the purpose of product monitoring and error analysis.

Blum, Inc.
Stanley, NC 28164
800-438-6788
blum.com



What is not included in this warranty?

This warranty does not cover:

- Damage caused by: transport, installation, storage, misuse, abuse, negligence, customary wear, atmospheric conditions, natural events, acts of God, exposure to excessive loads or use in any manner contrary to the intended purpose.
- Damage caused by SERVO-DRIVE components that have not been installed exclusively in combination with Blum TANDEM plus BLUMOTION, MOVENTO, LEGRABOX, TANDEMBOX drawer runner systems and AVENTOS lift systems.
- Any related labor costs, damage caused by the warranted part, removal or installation fees, costs for removal of the defective components or for the installation of the replacement parts.
- SERVO-DRIVE components which have been interfered with or modified in any way.
- SERVO-DRIVE components which have had their serial number tags and/or batch numbers removed, modified or altered in any way.

Other terms and conditions:

UNDER NO CIRCUMSTANCES SHALL BLUM BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE OR FAILURE OF ITS SERVO-DRIVE PRODUCTS; BREACH OF THIS LIMITED WARRANTY; BREACH OF CONTRACT; OR STRICT LIABILITY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from State to State.

If you have questions about whether a seller is authorized, call us at 800-438-6788 or fill out our contact form.

If you would like a physical copy of this warranty, feel free to print this webpage or call us at 800-438-6788 and we would be happy to send you a copy.

Helpful information:

For additional resources and warranty information, please refer to our warranty & replacements webpage via the link below.

[Warranty & replacements | Blum](#)

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