

Manufacturer warranty information

**SERVO
DRIVE**

Congratulations!

With your purchase of SERVO-DRIVE, you have chosen an innovative product from Blum. In keeping with Blum's commitment to quality, integrity and expert workmanship, SERVO-DRIVE meets Blum's high quality standards.

Blum, Inc., ("Blum"), warrants to the original purchaser ("Manufacturer") the function of the SERVO-DRIVE power supply and drive unit for a period of 60 months (5 years) from the date of shipment by Blum. This warranty is strictly limited to the SERVO-DRIVE power supply and drive unit made for Blum SERVO-DRIVE products and purchased directly from Blum.

Blum warrants SERVO-DRIVE components against defects in materials and workmanship, provided that the assembly, installation and set-up of SERVO-DRIVE was conducted in accordance with the SERVO-DRIVE Installation Instructions by individuals trained and qualified in the proper installation of Blum SERVO-DRIVE products. Also, the components must be used in accordance with the SERVO-DRIVE User Manual intended use as set forth therein.

For all other SERVO-DRIVE parts, the standard Blum limited warranties will only cover components to the extent described in those documents.

Blum will send replacement parts, free-of-charge, to the Manufacturer's address to replace any defective component subject to this limited warranty. This limited warranty is non-transferable to any other person or entity. All requests for replacements by the End User must be made through the Manufacturer and not to Blum directly.

Blum, Inc.
Stanley, NC 28164
800-438-6788
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What is not included in this warranty?

This warranty does not cover:

1. Damage caused by: transport, installation, storage, misuse, abuse, customary wear, atmospheric conditions, natural events, acts of God, exposure to excessive loads or use in any manner contrary to the intended purpose. IN NO EVENT SHALL BLUM BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE OR FAILURE OF ITS PRODUCT.
2. SERVO-DRIVE components that have not been installed exclusively in combination with Blum TANDEM plus or TANDEMBOX drawer runner systems.
3. Any related labor costs, damage caused by the warranted part, removal or installation fees, costs for removal of the defective components or for the installation of the replacement parts.
4. SERVO-DRIVE components which have been interfered with or modified in any way.
5. SERVO-DRIVE components which have had their serial number tags and/or batch numbers removed, modified or altered in any way.

Other terms and conditions:

1. As used in the invoice, the Terms of Sale and any warranty issued by Blum, Inc., the term "Manufacturer" refers to each party listed on an invoice as being responsible for the payment for the goods shipped by Blum.
2. To qualify for a claim under this warranty, the Manufacturer must provide Blum with the batch number of the defective part(s) and the details of the sale of the product for which the End User has requested a replacement under this warranty.
3. In the case of a warranty claim, Blum has the right to request that all defective parts be returned to Blum for the purpose of product monitoring and error analysis.
4. If the defective part has been discontinued, Blum reserves the right to replace the defective product with a comparable product currently manufactured. There is no guarantee of full interchangeability offered, and the warranty does not apply to a discontinued product if at Blum's discretion, a comparable product is not available.